

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
AUGUST 16, 2022

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	David Johnson, Chair
MS Department of Revenue	Mickey Yates, Vice-Chair
MS Department of Finance and Administration	Brandi King
MS Department of Public Safety	Clay Johnston

OTHERS PRESENT:

MS Department of Wildlife, Fisheries, and Parks	Michael McRae
MS Department of Wildlife, Fisheries, and Parks	Jason Thompson
MS Department of Information Technology Services	Nita Caylor
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Department of Information Technology Services	Katie White
NIC Mississippi	David Campbell
NIC Mississippi	Drew Levanway
NIC Mississippi	Esther Turner
NIC Mississippi	Tina Wells
Office of the Governor	Mackenzie Dickerson
Office of the State Treasurer	Brian Wilson

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the June 21, 2022 meeting if no changes were needed. Mr. Clay Johnston made the motion to accept the minutes as presented. The motion was seconded by Mr. Mickey Yates and passed with none opposed.

Mr. Michael McRae and Ms. Renée Murray presented a request to extend the existing temporary waiver granted in October, 2021 allowing Aspira to process payments collected through the Mississippi Department of Wildlife, Fisheries, and Parks (MDWFP) Reservation and Point of Sale system. Mr. Mickey Yates made a motion to approve a 6-month extension to the current waiver to allow Aspira to continue to process MDWFP payments for the Parks Reservation and Point of Sale system through April 30, 2023. Mr. Clay Johnston seconded, and the motion was approved with none opposed.

Mr. Drew Levanway presented the Portal Highlights and Current Projects portion of the EOC reports:

- In late June, NIC MS, in partnership with the Mississippi State Hospital (MSH), launched a new website for the Psychology Internship in Health Services. The Magnolia template website was provided at no-cost to the agency, creating a savings of approximately \$15,000 in design and development costs.
- The Mississippi Community College Board (MCCB) and NIC MS partnered to provide a solution allowing the agency to accept online payments for sponsorships of their summer conference. Having expressed the need for an extremely quick turnaround, NIC MS

recommended utilizing the AppEngine platform and were able to develop, test, and launch the application in 10 business days.

- Mississippi Department of Finance & Administration in partnership with NIC MS launched a new website for the office of Broadband Expansion and Accessibility of Mississippi (BEAM). Launched within 45 days of the signed project request, the new website provided the office with a cost savings of \$15,000.
- In June, NIC MS met with the Mississippi Department of Human Services (MDHS) to discuss an invoicing solution for the MDHS Office of Inspector General. Currently a paper-based process, the solution will allow electronic distribution of invoices and accept repayment of SNAP benefits that have been over-allocated. NIC MS' solution will also provide MDHS with the ability to monitor pending invoices, distribute email notifications of successful payments to the SNAP beneficiary and MDHS, and allow access to NIC MS' payment processor financial system for purposes of financial reporting. NIC MS and MDHS are currently finalizing the scope for the project and anticipate going live with the solution in December of this year.
- NIC MS, the Mississippi State Department of Health (MSDH), and the Mississippi Department of Revenue (DOR) launched Phase 1 of the Medical Cannabis Licensing Solution on June 1st using NIC's NLS enterprise licensing solution. Included in Phase 1 were applications for patients, certified caregivers, practitioners, and facilities. The initial launch was very successful with more than 2,300 users registered and nearly 1,800 applications created before the close of business the same day. Phase 2 launched on July 5th and included dispensary license applications for the Mississippi Department of Revenue (DOR). The first 24-hours saw over 100 applications submitted and over \$4 million collected on behalf of the State.
- NIC MS, in a continued a partnership with the Mississippi Department of Corrections (MDOC), is redesigning the agency's website to replace their existing SharePoint site launched in 2015. The custom site will be developed on the Drupal platform and will prioritize the user experience by reformatting the site's navigation, providing language translation, and adding site-wide accessibility controls.
- In July, NIC MS met with the City of Ripley to discuss a Point of Sale (POS) solution for their parks and recreation concession stands, a new sports registration application and an over-the-counter solution that will allow the city to accept payments in person for utility and court payments. The City of Ripley is focused on providing residents with the ability to efficiently complete payments through online avenues and NIC MS is excited to continue the nearly 10-year relationship with the city.
- The Mississippi Department of Rehabilitation Services (MDRS) and NIC MS met in July to discuss an opportunity to provide the agency with the ability to conduct inspections via NIC's OnTheGo (OTG) mobile inspections platform. The new mobile inspections application is expected to go live with two inspection solutions for the agency before the end of 2022.
- MDWFP saw another record-breaking year in the number of applicants for the state-wide alligator draw. Compared to 2021, there were 15% more applications sold in 2022 totaling 7,051 and generating nearly \$200,000 in revenue for the department's alligator program. A new feature introduced in the 2022 draw was SMS message alerts which provided instant notification to winning applicants to ensure that those opted-in could quickly purchase a permit within the 48-hour purchase window. In its first year, more than 50% of online customers opted in to receive these SMS text alerts.

Mr. Levanway presented the fiscal reports covering activities since the last meeting.

Mr. Levanway presented the following projects for prioritization approval:

PROJECT	AGENCY	FUNDING MODEL	SCORE
MDHS Office of Inspector General (OIG) Invoicing and Payments Application	Human Services, Department of	Self-Funded	13
MDOC Website Redesign	Corrections, Department	T&M	11
MDOC Report Complaint of Extortion Form	Corrections, Department	No Cost	6
MDOC - Fear of Life Online Submission Form	Corrections, Department	No Cost	13


Mr. David Johnson entertained a motion to approve the project queue. Mr. Clay Johnston moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Mickey Yates. The motion passed with none opposed.

Mr. Levanway presented a review of the financial reports for FY 2022, followed by a program overview and plans for FY 2023.

Ms. Renée Murray presented an overview of EOC actions to date and directed members to a report on the EOC site that will be updated following each meeting to reflect Committee actions.

The next meeting is scheduled for October 18, 2022.

Mr. Mickey Yates made a motion that the meeting be adjourned. Mr. Clay Johnston seconded, and the motion was approved with none opposed. The meeting was adjourned.



David Johnson, Chair



Mickey Yates, Vice-Chair